

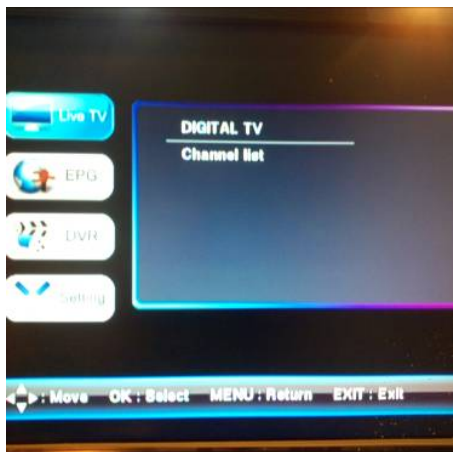
## **SRT5494 Firmware Upgrade Instructions**

Before upgrading, please confirm which firmware your receiver is using;

If the receiver's main menu displays as [picture 1](#) then go to [page 2](#):

If the receiver's main menu displays as [picture 2](#) then go to [page 4](#):

Picture 1



Picture 2



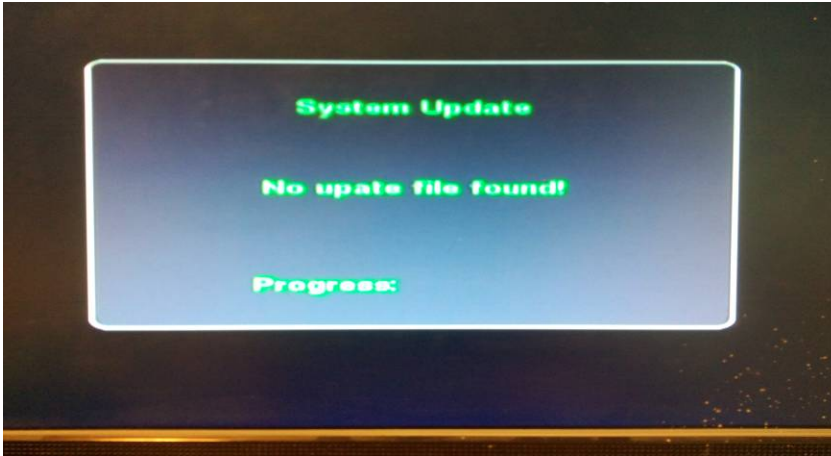
The upgrade procedure consists of two steps, the first step is to upgrade an auxiliary program for the second upgrading step. First upgrade process is as follows-

(During the upgrade process, you must ensure that only one file has the extension “.upg” in the USB flash drive)

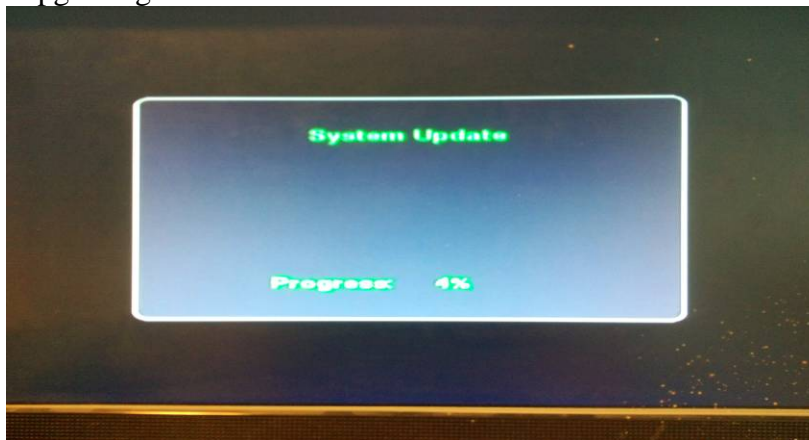
1. Copy the update.upg file to the root folder of the USB flash drive, ensure the receiver is powered OFF from mains power
2. Plug the USB flash drive into USB port, press and hold the Menu key on the front panel and then power ON the receiver at the mains power. Keep holding Menu key until “PRG” is displayed on the front panel of the receiver.



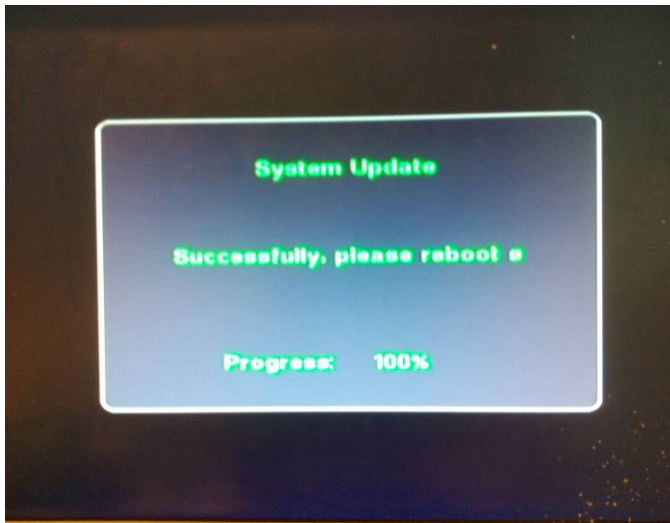
3. Wait for the first upgrading step to complete, once complete the receiver will automatically reboot and the TV screen will show the following message,



4. Delete the update.upg file on the USB drive, copy the file firmware.upg to the root folder of the USB flash drive(you must ensure that only one file has the extension “.upg” on the USB flash drive).
5. Plug the USB flash drive into USB port, the upgrading program will automatically search for the firmware.upg file in the USB flash drive for upgrading



6. Once the upgrade is complete, remove the USB flash drive and reboot the receiver



7. You must format the hard disk after rebooting the receiver; and the new Menu screen will be displayed, please refer to below image. (Please note that formatting the hard disk will delete all recorded programs stored on it)



Should the screen display the below menu you will need to complete the second upgrade step manually following the below steps-



- 1 Copy the file firmware.upg to the root folder of the USB flash drive(you must ensure that only one file has the extension “.upg” on the usb flash drive)
- 2 Plug the USB flash drive into the USB port, ensure the receiver is powered OFF from mains power. Press and hold the Menu key on the front panel and power on the receiver from mains power until “UPG” is displayed on the front panel. Release the Menu key, “E0XX” will be displayed on the front panel (E0xx means erasing the nor/nand flash, xx is the erasing percentage),once complete it will display “F0XX” on the front panel (F0xx means writing the data to the nor/nand flash, xx is the writing percentage). Note that when “E0XX” is displayed **do not** power off the receiver as this will cause permanent damage. Once complete then your receiver is ready to use and updated to the latest software version.

